

County of Los Angeles
DEPARTMENT OF PUBLIC SOCIAL SERVICES

12860 CROSSROADS PARKWAY SOUTH • CITY OF INDUSTRY, CALIFORNIA 91746
Tel (562) 908-8400 • Fax (562) 908-0459



BRYCE YOKOMIZO
Director



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February 28, 2005

TO: Each Supervisor

FROM: Bryce Yokomizo, Director

SUBJECT: **CAL-LEARN PROGRAM REPORT FOR THE PERIOD OF JUNE 2004 THROUGH NOVEMBER 2004 - (BOARD ORDER #38 - AUGUST 12, 2003)**

Attached is the Department of Public Social Services' (DPSS) report on the Cal-Learn program for the period of June 2004 through November 2004. This is the final report pursuant to the Board's instruction on August 12, 2003, for DPSS to provide quarterly reports to the Board for one year, after the initial three months. Previously on November 16, 2004, you were provided with a cumulative report for the quarterly period of June 2004 through August 2004.

Cal-Learn is a State-mandated program for CalWORKs participants who are under 19 years old, are pregnant or parenting, and have not yet completed their high school education. The County's five Cal-Learn contractors provide comprehensive, intensive case management to assist teens in obtaining the educational services necessary to earn a high school diploma or its equivalent and to assist teens with health and social services.

As instructed by your Board on August 12, 2003, the attached reports provide information on the Cal-Learn program and the Cal-Learn contractors' performance measures. The report covers a six-month review of Cal-Learn orientation, school enrollment and report card submission rates and an annual review of graduation rates, which are reflective of the review periods required by the contracts for these performance measures.

- **Attachment A, Cal-Learn Program Indicators** - Provides data reported to the State as part of DPSS' reporting requirements on the Cal-Learn program. It reflects a cumulative total orientation completion rate of 75 percent for the period of June 2004 through November 2004. The contractors exceeded the minimum standard of 70 percent for all newly enrolled participants to complete Cal-Learn orientation.

"To Enrich Lives Through Effective And Caring Service"

- **Attachment B, Cal-Learn Performance Outcome Measures** - Provides data on three contractual performance measures. These include the number of school enrollments, report card submissions, and GED/High School graduations. It reflects a cumulative total school enrollment rate of 71 percent, a cumulative total report card submission rate of 57 percent and an annual high school graduation rate of 44 percent. The performance standards for these measures are 60 percent for school enrollment and 50 percent for both report card submission and graduation. Overall, four contractors exceeded three of the four performance outcome standards for the semi-annual period. Foothill Family Service exceeded all four standards for performance outcomes. No penalties were warranted for any of the agencies. DPSS continues to work with the contractors to increase the graduation performance outcomes.

On August 12, 2003, your Board delegated authority to the DPSS Director to 1) extend the term of the contracts for one year, with two one-year renewal options, and 2) approve the renewal years based on contractor performance. The contractors' overall performance in all performance measures justified extending the contracts for the first renewal year.

DPSS continues to collaborate with the contractors to discuss best practices that may help the contractors to increase their performance outcome measures.

BY:yjm

Attachments

c: Chief Administrative Officer
Executive Officer, Board of Supervisors
County Counsel

**Cal-Learn Program Indicators by Cal-Learn Provider
June 2004 - November 2004**

	El Nido	Foothill	Childrens Hospital	Youth and Family	AltaMed	Total
Number Served in the Review Period (Based on the current number of participants enrolled at least one day of the review period)	1,948	582	434	893	899	4,756
Orientation Attendance Rate Number of Participants Scheduled for Orientation in the Review Period	606	148	123	147	238	1,262
Number of Participants Who Completed Orientation in the Review Period	438	113	82	121	188	942
Orientation Completion Rate (Target Rate is 70% and is reviewed Semi-Annually)	72%	76%	67%	82%	79%	75%
Bonuses and Sanctions						
Number of Participants Receiving a Bonus in the Review Period. ^a	203	72	23	66	112	476
- Report Card Showed Satisfactory Progress (\$100 Bonus) ^b	155	46	19	43	80	343
- High School Diploma Earned or Equivalent (\$500 Bonus) (Based on a six-month review period - June 2004 - November 2004)	55	31	6	31	34	157
Number of Participants Receiving a Sanction in the Review Period	161	75	40	93	152	521
Report Card Showed Less Than Adequate Progress	1	2	2	9	6	20
- Report Card Was Not Submitted	160	73	36	79	141	489
- Submitting a Late Report Card Without Good Cause	1	1	2	6	8	18
Number Receiving Supportive Services in the Review Period						
Child Care	216	49	12	81	86	444
Transportation	477	131	69	181	231	1,089
Ancillary Services	139	44	22	68	68	341
Number of Exemptions and Deferrals in the Review Period						
Exemptions	0	0	0	0	0	0
Deferrals	0	0	0	0	0	0

^aRepresents the unduplicated number of participants receiving a bonus in the review period.

^bRepresents the duplicated number of \$100 bonuses issued. Teens can receive more than one \$100 bonus in the review period.

**Cal-Learn Performance Outcome Measures by Cal-Learn Provider
June 2004 - November 2004**

	El Nido	Foothill	Childrens Hospital	Youth and Family	AltaMed	Total
School Enrollments						
- Number of Participants Enrolled in an Accredited High School or Equivalent Program in the Review Period	887	305	180	265	401	2,038
School Enrollment Rate (Target Rate is 60% and is reviewed Semi-Annually)	69%	79%	68%	73%	67%	71%
Report Cards						
- Number of Participants with a Report Card Due in the Review Period	662	183	125	212	314	1,496
- Number of Participants who Submitted a Report Card in the Review Period	373	123	85	92	179	852
Report Card Submission Rate (Target Rate is 50% and is reviewed Semi-Annually)	56%	67%	68%	43%	57%	57%
GED/High School Graduation						
- Number of Participants who Received a GED/High School Diploma in the Review Period	126	52	13	39	62	292
GED/High School Graduation Rate^c (Target Rate is 50% and is reviewed Annually)	41%	53%	33%	43%	47%	44%

^cThe GED/High School Graduation Rate reflects the annual review period of December 2003 through November 2004.